

Terms of Service for EduRises Premium Account

These Terms of Service govern the purchase and use of the EduRises Premium Account provided by EduRises Pte Ltd (201622310K) through the EduRises Microlearning platform. The Premium Account provides subscribers with access to SnapQ and other Premium learning features and services. By purchasing or renewing a Premium Account subscription, you agree to these Terms of Service. Please read them carefully.

About Premium Account

Premium Accounts are offered on a 12-month subscription basis. During an active subscription, subscribers receive unlimited access to all Premium educational resources, updates, new learning materials, and Premium features. Access to Premium features will expire at the end of the subscription period unless a new subscription is purchased. EduRises may revise subscription pricing for future subscription periods. Any pricing changes will not affect an already active subscription.

Subscription and Renewal

Your subscription begins once payment is successfully processed and remains valid for 12 months. To continue using Premium features after expiry, you must purchase a new subscription. Unless otherwise stated at checkout, subscriptions do not automatically renew. Should EduRises discontinue the Premium service, we will make reasonable efforts to provide advance notice and, where appropriate, offer a fair resolution for subscribers with an active subscription.

Refund Policy

Subscription fees are generally non-refundable once the subscription period has begun, except where EduRises fails to provide the promised services or where refunds are required by applicable consumer protection laws.

Protect Your Account

To protect your information and keep your account secure, please don't share your login details with anyone. Account sharing, renting, selling, or transferring is prohibited. This helps prevent unauthorized access, account misuse, and security risks.

Personal Data Collection and Payment Security

EduRises complies with the Personal Data Protection Act (PDPA) and is committed to collecting only the data necessary for transaction and service delivery. Payment processing is securely handled by our third-party payment provider, Stripe. We do not collect or store any credit card numbers, passwords, or other sensitive payment information on our servers.

Continuity of Service

EduRises is committed to providing a reliable and secure online experience. While we strive for continuous operation, we cannot guarantee that the website and services will be uninterrupted or error-free. We will respond promptly to service interruptions to restore

functionality and secure data.

Modifications to Terms of Service or Premium Account

EduRises reserves the right to modify these Terms of Service or to change, suspend, or discontinue the Premium account services at any time. Such changes will be communicated through an announcement on our website or via direct communication to users (e.g., email) at least 30 days before the changes take effect, where reasonably practicable.

Limitation of Liability

Nothing in these Terms excludes or limits any liability that cannot be excluded or limited under applicable law.

To the maximum extent permitted by applicable law, EduRises, its directors, employees, partners, and affiliates shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or relating to your use of, or inability to use, the Premium Account or any related services.

In any event, EduRises' total liability arising out of or relating to your Premium Account shall not exceed the amount you paid for your current annual subscription.

Governing Law

These Terms of Service are governed by and construed in accordance with the laws of Singapore, without regard to its conflict of law provisions.

Contact Us

If you have questions about these Terms of Service, please contact us at: info@edurises.com. We're here to help you from 9:00 AM to 6:00 PM, Monday through Friday, Singapore Time (SGT). Inquiries received on weekends or public holidays will be responded to on the next business day.

Acceptance of Terms

By purchasing or renewing a Premium Account subscription, you acknowledge that you have read, understood, and agree to these Terms of Service. If you do not agree with any part of these Terms, please do not purchase or renew the Premium subscription.